

## **What is Pega DCO?**

Luigi Leo, Mar 7, 2017 | Share f 🔰 in 🖸 🔗 | Subscribe to the Blog

<u>Direct Capture of Objectives</u>, or DCO, is often referred to as Pega's secret sauce for project success. It's vital to creating software that continuously adapts to the strategic objectives of our customers.

DCO is the process of capturing, organizing, and storing information by using Pega's integrated solution, the Pega Platform. DCO includes processes and tools for collecting and organizing application artifacts. More importantly, this enabling technology is used by IT, business and testing teams, and other resources. It saves time, effort, and money, and improves projects and quality of life.

DCO is not a methodology or a single event in the methodology process. It's not a single tool. Instead, the goals and benefits associated with it are to centralize the data so it can be leveraged continuously across departments at the appropriate time and level. DCO breaks down communication barriers by providing a centralized depository of application artifacts that are linked (objectives, requirements, specifications, and implementation rules). All resources have access to a unified view of the application with real-time as-built documentation.

- DCO automates the work with the following tools:
- New Application Wizard
- Case Lifecycle Manager
- Document generation
- Application profiler
- Specification documents
- Effort estimation
- User interface and flows that are drafted automatically

These tools allow expectations to be set appropriately; what the business sees is what it gets. All project participants see the related artifacts in real time with a full view of the application quality improvements.

Try Pega

operations.

The Case Designer allows a business process to be captured and iterated on by using:

- Stages: high-level groupings of related work that make up a business process. A business process can be made up of a number of stages.
- Steps: individual tasks that are executed to complete a single stage. Steps can be represented as a single assignment, a multistep process, or another case.

Another key aspect of DCO is allowing collaborative teams to model scenarios that need to be handled by the end users of the application. The modeling and simulation features allow users to take an important interim step after the documentation of the application, but before incurring the expense of construction, to determine whether our goals are being accomplished by the software. We as users are less likely to be blindsided in production when we can think through and work out the solutions as part of the software development life cycle.

Finally, DCO allows organizations to optimize their effort and apply iterative methodologies. Issues and risks are not allowed to surprise a team at the end of the project; they are identified and mitigated in real time. The software development process is more transparent and provides teams with continuous learning and improvement opportunities. DCO tools and best practices provide multiple opportunities to deliver go-live, which increases the organization's return on investment and allows them to consistently meet their goals.

For additional information about DCO, visit our <u>Pega Community</u> and <u>Pega Academy</u> pages, or test-drive the Pega Platform™ with a free 30-day trial.



Product Area: Pega Platform Topic: Business Agility Topic: Low-Code Development Challenge: Business Agility

Product Area: Platform

## **About the Author**

Luigi as a Senior Principal Instructor in Global Training uses his over 15 years of Pega experience to enable Pega customers, partners and Pega employees on the Pega platform, strategic applications and DCO best practices. Prior to joining the training team, he was a Pega product manager of Smart Dispute and a Pega practice leader in the insurance industry. In his spare time, he enjoys travelling with his family.

SHARE THIS PAGE 😝 🎳 in 🖂 🔗









## **About Pegasystems**

Pega is the leader in cloud software for customer engagement and operational excellence. The world's most recognized and successful brands rely on Pega's Al-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept. Pega's low-code application development platform allows enterprises to quickly build and evolve apps to meet their customer and employee needs and drive digital transformation on a global scale. For more than 35 years, Pega has enabled higher customer satisfaction, lower costs, and increased customer lifetime value.

Join the conversation









Company	Pega Sites	Resources
About Pega	Community	Analyst Reports
Office Locations	Support	Demo Videos
Careers	Pega Academy Training	Pega Platform Trial
Contact Us	Product Design	Partners & Consulting Services
US: 1-888-PEGA-NOW	PegaWorld Conference	Trust Center
UK: +44 118 965 1600	Blog	
DACH: +49 (0) 89 540320	MyPega	
AU: +61 2 9581 7000		